



DOUGLASS
HANLY MOIR
PATHOLOGY

BARRATT & SMITH
PATHOLOGY

Quality is in our DNA

eCollect

Feedback form



To submit feedback on your mobile device, please install Acrobat Reader. It is available as a free download.

eCollect Survey Questions Feedback Form

Room location: _____

Date of collection: _____ / _____ / _____

Please select your responses to the questions below:

Was this your first time in a DHMP or BSP collection centre?	YES	NO	N/A
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Was this the first time staff have used the new eCollect system to process your pathology?	YES	NO	N/A
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Was the new procedure explained to you clearly and did you feel included in the process?	YES	NO	N/A
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Did you feel that eCollect took more time than the previous method used to process samples?	YES	NO	N/A
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Did you find it easier to read and check all your details on the new printed labels?	YES	NO	N/A
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Were your questions about the new process addressed satisfactorily?	YES	NO	N/A
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Please feel free to provide feedback:

Your feedback is important to us, to improve the quality of service we provide, and should only take a minute of your time.